

Date: Mon, 6 Jul 2026 at 17:23

Subject: RE: Lessons from the WellBN GP Practice Investigation

Dear Ms Hammond,

Thank you for your letter concerning the recent patient safety investigation into WellBN GP Practice undertaken by NHS Surrey & Sussex.

I appreciate the time taken by you and the other signatories to raise these matters.

The Council has carefully reviewed the published findings of the investigation. As you will be aware, the investigation was commissioned by NHS Surrey & Sussex Integrated Care Board to examine concerns regarding the prescribing of medications for gender dysphoria and gender incongruence by clinicians at WellBN GP Practice.

The published report concludes that aspects of the clinical care provided at the practice fell below the standards expected and identifies a number of concerns relating to prescribing practices, clinical oversight, record keeping, consent processes and governance arrangements. Those findings are set out in full within the report published by NHS Surrey & Sussex.

It is important to be clear, however, that the investigation was directed solely at the clinical practice of healthcare professionals working within WellBN GP Practice and the governance arrangements operating within that NHS service. Neither the investigation's terms of reference nor its findings examined Brighton & Hove City Council services, and the Council is not the subject of any findings within the report. The investigation does not establish any connection between the matters identified and Council-run services.

As the investigation relates to NHS commissioned healthcare services, responsibility for responding to the report's findings and implementing the resulting recommendations rests with NHS Sussex and the relevant healthcare providers. Questions regarding the evidence considered, the investigation methodology, clinical decision-making or implementation of the recommendations should therefore be directed to NHS Surrey & Sussex Integrated Care Board.

Thank you again for writing. I hope this clarifies the Council's position and the scope of the WellBN investigation.

Jess

Jess Gibbons

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